



Grid One Solutions Corporate Policy on Entering Residential or Commercial Properties

Grid One Solutions' top priority at this point with COVID-19 is to prevent the spread of the virus from residential occupants to our employees and vice versa. Evaluations from prior viral epidemics that spread like COVID-19, found that actions taken early in outbreaks can significantly reduce the spread of the virus. As such, corporate safety strongly recommends the following actions to help prevent the spread of COVID-19.

Because of the very serious impact COVID-19 will continue to have on our elderly residential population and those with underlying conditions, we are recommending that you evaluate your current residential, as well as commercial, entry policies to determine whether some of these best practices could be implemented. In general:

- 1. Contact the utility requesting entry to determine if the entry can be postponed.**
- 2. Limit entry to only individuals who need entry**
- 3. Restrict activities within the property**
- 4. All employees entering residences shall wash their hands upon entry and exit**
- 5. Communicate with occupants remotely. Have them stay at least six (6') feet away from your work**

Contact the utility requesting residential entry to determine if the entry can be postponed

- While we believe our utility partners have curtailed their operations and requirements, it may be beneficial contacting them to determine if the entry is required. Tasks such as restoring power that has been cut off at the meter, will be difficult to avoid but working with the utility may avoid unnecessary entry.

Limit entry to only individuals who need entry, such as:

- While we may often work in pairs, ONLY employees who need to keep the residence running and assure the utility's needs and the occupant's needs, should enter.

Restrict activities within the residence, including:

- Go directly to the utility meter, touching as little as possible. Please use handrails or stair rails but, understand that is a point of potential COVID-19 exposure.

All employees entering the residence shall wash their hands upon entry and exit, with:

- If possible, set up a hand washing and/or alcohol-based hand rub station just outside your vehicle. Use mild soap and water (water bottle, other small water container, etc.) to clean your hands for at least 20 seconds
- Repeat the hand washing upon exit from the residence and before you touch or enter your vehicle

Communicate with occupants remotely. Have them stay at least six (6) feet away from your work

- Remain back (>6' from the entry door) as the resident opens it to let you enter
- Politely explain from the six (6') foot distance, we are practicing social distancing as recommended by health care professionals
- Before entry, have the resident point how you will get to your work area touching as little as possible
- Explain to the resident they should remain at least six (6') feet from you while you perform your work.